

# Key Information Document (KID) – Indices

## PURPOSE

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

**Name of product:** Contracts for Difference (CFD) on Indices

**Provider:** Streams Financial Services Limited (the “Company”), the owner of domain [www.streamsfx.com](http://www.streamsfx.com), is a CIF authorized, licensed, regulated and supervised by the Cyprus Securities and Exchange Commission and its license number is 376/19.

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## ALERT

***You are about to purchase a product that is not simple and may be difficult to understand.***

## WHAT IS THIS PRODUCT?

### Type

A CFD is a tradable instrument that allows you to obtain an indirect exposure to an underlying asset or instrument. CFDs on Indices are traded Over-The-Counter (OTC). The Company is the agent to the execution of your trades. CFDs are leveraged products, enabling investors to make transactions with only a small margin (deposit). The underlying asset or instrument is never actually owned by you and the profit or loss is determined by the difference between the buying and the selling price of the CFD, minus any relevant costs (detailed below). This means you will never own the underlying asset or instrument, but you will make gains or incur losses as a result of price movements in the underlying asset or instrument.

As an example, if you have EUR based account and enter into a Buy trade for a 1 lot on DAX30 Spot Index CFD ( 1 lot equals 10 Index units) when the underlying price of DAX30 is EUR 12,671.10 we will ask you to place a margin with us to enable you to trade. If the leverage is 1:20, this means that as a minimum margin you will need to place EUR 6335.55 with us. If the price of DAX30 goes to EUR 12,675.10 you will profit EUR 40.00, minus any relevant costs (detailed below). If it reduces to EUR 12,667.10, you will lose EUR 40.00, plus any relevant costs (detailed below). Depending on whether we apply any notifications when your account is close to margin calls, we may ask you for more money to ensure your trade / position remains open, otherwise we may be forced to close your position. You will never lose more than the Equity of your trading account as we offer Negative Balance Protection.

### Objectives

The objective of trading CFDs on Indices is to speculate on price movements (generally over the short term) in an underlying instrument, without actually buying or selling the underlying asset or future instrument. Your return depends on movements in the price of the underlying future instrument and the size of your position. Through your trading with us, you receive the exposure to the performance of the underlying instruments, but you do not receive any ownership or other rights to such underlying asset or future instrument. This product is appropriate only for speculative investment purposes.

**Trading in CFDs on Indices carries high level of risk and thus can generate great profits as well as great losses. You should never invest more than you are willing to lose, as it is possible to lose your initial investment.**

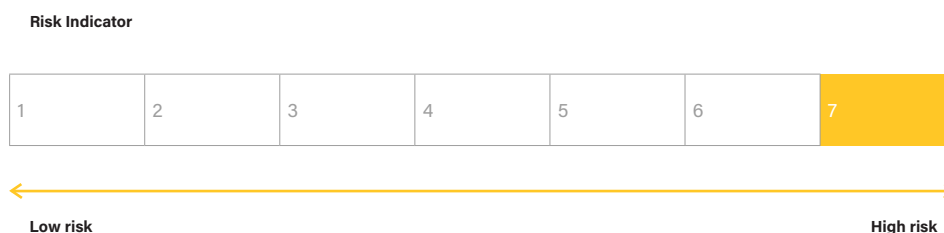
Prior to commencing trading in CFDs on Indices it is prudent to consult with this KID and evaluate whether trading in CFDs on Indices is appropriate for you.

### Intended retail investor

Trading in this product is highly speculative and involves a significant risk of loss. This product is for clients with a relatively short-term investment horizon, and is NOT suitable for ALL investors but only for those who i) understand and are willing to bear the risks involved, including the risks associated with margin trading; ii) possess the necessary experience and knowledge about trading in derivatives and the underlying instruments; have for objective hedging their business foreigner exchange risk, and speculation over short term, and iii) are financially able to bear the risk of a total loss of their invested amounts, subject to the negative balance protection mechanism offered by the Company.

**Term:** CFDs on Indices generally have no expiration date and therefore it is up to you to open and close your position. You should be aware that if your margin level reaches or falls below the Margin Close Out Level of 50%, you will receive a stop out or margin call and your positions will start liquidating, without notice by us to you, starting with the highest losses.

## WHAT ARE THE RISKS AND WHAT COULD I GET IN RETURN?



### Signification of the indicator

This indicator measures the level of risk at which your investment may be exposed.

The risk category is not guaranteed and may shift over time. The lowest category does not mean «risk-free». The CFDs on Indices display a grade of 7 on a scale ranging from 1 to 7 (1 being the less risky category). They therefore exhibit (because also of leverage) the highest risk characteristics. This product does not include any protection from future market performance so you could lose all your investment. The Client could place Stop Loss to limit potential losses and Take Profit to collect profits. CFDs as leveraged products can cause rapid loss. There is no protection against market, credit and liquidity risk.

### GENERAL CFD RISKS

- CFDs are complex financial instruments and are traded Over the Counter ("OTC"). You can only exit a position by trading with us, during the trading hours of the underlying asset as stated on our [website](#).
- CFDs are leveraged products. You need a small margin for getting exposure to the underlying asset. Leverage can magnify both your profits as well as your losses. We operate a Negative Balance Protection i.e. you cannot lose more than the Equity of your trading account, however you risk losing the capital invested with us.
- Be aware of currency risk. You may receive payments in a different currency, so the final return you will get depend on the exchange rate between the two currencies. This risk is not considered in the indicator shown above. For the Company's Risk Disclosure Policy please visit the Company's [website](#).

### CASH INDICES SPECIFIC RISKS

Cash Indices consist of a portfolio of shares. If one or more share/s distribute dividends, according to the cap of the share/s in the portfolio, positive or negative cash dividend adjustment depending on the direction of your trade, are applied in order to neutralize the economic effect that may affect the price of the underlying Share on the ex-dividend date. Therefore, where you have open positions that you do not wish to receive cash dividend adjustment, you shall close them before end-of-day.

A corporate action being applied on the underlying instrument. In such case, the Company reserves the right to perform any necessary adjustment to the value and/or the size of the position held on the CFD, aiming to neutralize the economic effect of the corporate action on the CFD price.

### PERFORMANCE SCENARIOS

The performance scenarios represent general situations of changes in the prices of CFDs in Indices and their impact on the return of the Client's investment in monetary and percentage terms. These scenarios are general and applicable to the range of CFDs on Indices offered by the Company.

Presented example shows intraday trade. As an example, if you have EUR based account and enter into a Buy trade for a 1 lot on DAX30 Spot Index CFD (1 lot equals 10 Index units) when the underlying price of DAX30 is EUR 12,671.10 we will ask you to place a margin with us to enable you to trade. If the leverage is 1:20, this means that as a minimum margin you will need to place EUR 6335.55 with us. Costs of execution are not included in this section but are presented in detailed in the Section 'Fees and charges' on our [website](#). Costs of execution must be taken into consideration when planning your trading activity.

OPEN PRICE	SCENARIO LONG	CLOSING PRICE	EQUITY (%)	EUR	SCENARIO SHORT	CLOSE PRICE	EQUITY (%)	EUR
12,671.10	Favourable	12,924.52	2%	2,534.22	Favourable	12,417.67	2%	2,534.22
12,671.10	Moderate	12,734.45	0.5%	633.55	Moderate	12,164.87	0.5%	633.55
12,671.10	Unfavourable	12,417.67	- 2%	-2,534.22	Unfavourable	12,470.52	- 2%	-2,534.22
12,671.10	Stress	11,784.12	-7%	8,869.80	Stress	13,081.82	-7%	-8,869.80

The scenarios presented are an estimate of future performance and are not exact indicators. Your profits and losses will vary depending on how the underlying market performs and how long you keep the position open.

The figures do not take into account your personal tax situation, which may also affect how much you can make.

This performance scenario assumes you only have one position open and does not consider the negative or positive cumulative balance you may have if you have multiple open positions with us.

**Market developments in the future cannot be accurately predicted. The scenarios shown are only an indication of some of the possible outcomes based on recent returns. Actual returns could be lower.**

#### WHAT HAPPENS IF STREAMS FINANCIAL SERVICES LIMITED IS UNABLE TO PAY OUT?

If Streams Financial Services Ltd is unable to meet its financial obligations to you, this could cause you to lose the value of your investment. Streams Financial Services Ltd segregates your funds from its own money in accordance with the regulatory requirements. Should segregation fail, your investment is covered by the Investor Compensation Fund ("ICF") for the Clients of Cyprus Investment Firms ("CIFs"), which covers eligible investments up to €20,000 per person, irrespective of number of accounts held. For more information you can review our [Investment Compensation Fund Policy](#)

#### WHAT ARE THE COSTS?

This table shows the different types of costs involved when you trade CFD products.

ONE-OFF COST AT THE TIME OF YOUR TRADE	<b>Spread</b> (entry cost) Spread is the difference, usually indicated in pips, between the Bid and Ask price and reflects, in part, the spread of the underlying instrument. The Spread values vary for different accounts and depends on the commodity that is the underlining instrument. The min value of the spreads is 1 pip and is floating; therefore, it may increase depending on the volatility and liquidity. Mark-ups start from 1,6 pips and are embedded in the spread price	
	<b>Commission</b> is based on volume transaction and is one charge for both opening and closing a position, based on account type commission starts from 3.5 per side per 100,000 traded	
	<b>Currency Conversion</b> the cost charged for converting realized profit/loss from the instrument currency to the account currency.	
ONGOING COSTS	<b>Swaps</b> (financing) is the fee for keeping the position opened over the night. The swap can be positive or negative depending on the instrument. Swap for the opened positions is calculated at 23:59:59 – 00:00:00 (EET), Monday to Friday. Example: Swap value = Number of lots x contact size x Swap rate (available on the Company's website) x Number of nights Example: 4 (number of lots) x 100000 x -0.00009861 (long EUR/USD) x 4 (number of nights*) = -\$157.77 *CFD on Forex position opened on Tuesday and closed on Thursday (triple swap is charged from Wednesday to Thursday night as it includes the charge for the weekend)	
INCIDENTAL COSTS	Inactivity fee	Inactivity fee is charged after the inactivity of 3 months: 15 points
	Currency conversion rates	Investing in CFDs with an underlying asset listed in a currency other than your base currency entails a currency risk, due to the fact that when the CFD is settled in a currency other than your base currency, the value of your return may be affected by its conversion into the base currency

#### HOW LONG SHOULD I HOLD IT AND CAN I TAKE MONEY OUT EARLY?

CFDs are intended for short-term trading, in some cases intraday, and are generally not suitable for long-term investments. There is no recommended holding period and no cancellation period. You can open and close a CFD on an FX pair at any time during the market trading hours of each CFD. If your margin level reaches or falls below the Margin close out level of 50% your position will start liquidating, without notice by us to you, starting with the highest losses. You can request a withdrawal of available funds on your account at any time and the request will be processed within 24 hours irrespective of payment method

#### HOW CAN I COMPLAIN?

If you wish to make a complaint, you can submit it by email [compliance@streamsfx.com](mailto:compliance@streamsfx.com). For more details please see our Complaints Handling Procedure available on Company's [website](#).

If you are not satisfied with our response to your complaint, you can refer your complaint to the Financial Ombudsman of the Republic of Cyprus. For more information please visit <http://www.financialombudsman.gov.cy>

#### OTHER RELEVANT INFORMATION

You should ensure that you read the Terms and Conditions, Privacy Policy, Conflict of Interest Policy, Investor Compensation Fund, Best interest and Order Execution Policy and Risk Disclosure and Warning Notice available on Company's website. Such information is also available on request.